

**Christine Cooley Family Health NP, PLLC** (aka the Provider)

**Statement of Nondiscrimination**

The Provider complies with applicable federal civil rights laws and does not discriminate on the basis of age, race, color, sexual orientation, religion, marital status, sex, national origin, or sponsorship.

The Provider does not exclude people or treat them differently because of age, race, color, sexual orientation, religion, marital status, sex, national origin, or sponsor.

The provider will provide as required by law free aids and services to patients with disabilities to communicate effectively with us, such as:

Qualified sign language interpreters

Written information in other formats (large print, audio, other formats)

The Provider, with reasonable notice, will arrange for free language services to people whose primary language is not English, such as:

Qualified interpreters

Information written in other languages

If you need these services, or if you believe that any employee of Christine Cooley Family Health NP, PLLC has failed to provide these services or discriminated in another way on the basis of age, race, color, sexual orientation, religion, marital status, sex, national origin, or sponsor, you can file a grievance with:

Christine Cooley, MS, FNP

500 Federal Street

Suite 650

Troy, NY 12180

Phone: (518)441-8720 Fax: (518)278-4057 Email: <http://provider.kareo.com/chris-cooley>

You can file a grievance in person, or by mail, fax or email. If you need help filing a grievance, Christine Cooley is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F HHH Building

Washington, D.C. 20201

Phone: (800)368-1019, (800)537-7679 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.htm>